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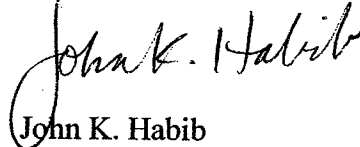
Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
One South Station, 2<sup>nd</sup> Floor  
Boston, MA 02110

Re: Commonwealth Electric Company, D.T.E. 04-19

Dear Secretary Cottrell:

Please find attached the responses of Commonwealth Electric Company d/b/a NSTAR Electric to the following information requests of the Department of Telecommunications and Energy in the above-referenced proceeding: DTE-1-1, DTE-1-2 and DTE-1-3. If you have any questions regarding the documents, please do not hesitate to contact me.

Very truly yours,



John K. Habib

Enclosures

cc: Jody Stiefel, Hearing Officer  
Joseph Rogers, Assistant Attorney General  
Charles Harak, Esq.  
Robert Sydney, Esq.

Information Request DTE-1-1

Please provide the Company's 2003 Distribution Revenues. Identify the source for this value.

Response

The Company's 2003 Distribution Revenues were \$150,164,062. The source of the data is the general ledger for Commonwealth Electric Company.

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Information Request DTE-1-2

Please provide the Company's 2003 Transmission Revenues. Identify the source for this value.

Response

The Company's 2003 Transmission Revenues were \$21,665,794. The source of the data is the general ledger for Commonwealth Electric Company.

Information Request DTE-1-3

Refer to the Company's Filing, Schedule 1, at 2, and Cambridge Electric's 2003 SQ filing, Cambridge Electric Light Company d/b/a/ NSTAR Electric, D.T.E. 04-17. Please explain why the Company's historical performance data mirrors the historical performance reported by Cambridge Electric Company for the following measures: "Percentage Calls Answered" and "Lost Work Day Accidents".

Response:

- Call Answering Historical Performance

Prior to the merger in 2001 that created NSTAR Electric, Cambridge Electric Light Company ("Cambridge") used the same call answering system as Commonwealth Electric Company ("Cambridge"). The system could not differentiate calls between the two companies. In addition, both Cambridge and Commonwealth tracked their performance regarding this category by measuring calls handled within a 30-second time interval, for both emergency and non-emergency calls. Accordingly, the Cambridge Service Quality Plan and the Commonwealth Service Quality Plan, filed in compliance with the Department's D.T.E. 99-84 Guidelines, required each company to track their call answering performance based on a 30-second time interval, to allow Cambridge and Commonwealth to establish benchmarks for this measure based on historical data. The Department approved these plans on December 5, 2001. See Boston Edison Company/Cambridge Electric Light Company/Commonwealth Electric Company/NSTAR Gas Company d/b/a NSTAR, D.T.E. 99-84 (Compliance Filings). Therefore, consistent with their respective service quality plans and their historical data tracking protocols for this measure, both Cambridge and Commonwealth have presented the Department of Telecommunications and Energy (the "Department") with the same historical performance data for this measure in their respective 2001 and 2002 Annual Service Quality Reports ("ASQRs"), each approved by the Department, as well as in their respective 2003 ASQRs, currently under review by the Department.

- Lost Work Day Accident Historical Performance

Similar to Call Answering performance, prior to the merger that created NSTAR Electric, Cambridge and Commonwealth tracked their lost work-time accident data collectively, rather than on an individual company basis, because, historically, many work functions were common to both companies.

Accordingly, neither Cambridge nor Commonwealth are able to attribute particular lost work time incidents to a particular company. NSTAR Electric noted this in response to a record request asked of the company by the Attorney General in a prior proceeding. See NSTAR Electric, D.T.E. 01-71-A (2002) (RR-AG-11). Therefore, consistent with their respective service quality plans and their historical data tracking protocols for this measure, both Cambridge and Commonwealth have presented the Department of Telecommunications and Energy (the "Department") with the same historical performance data for this measure in their respective 2001 and 2002 ASQRs, each approved by the Department, as well as in their respective 2003 ASQRs, currently under review by the Department.